

Welcome Message

New Changes in 2023

We want to thank everyone for their support through 2022. It has been a challenging year, but we look forward to what the new year brings. Alongside exciting upcoming events soon to be announced, GAIT has some new changes coming in 2023 that will enhance the lesson experience that our students receive.

Beginning the week of January 17th, 2023:

GAIT will now be offering 5-week sessions as a discounted package as our exclusive lesson plan. *RATES ARE NOW \$65 PER LESSON. YOU MAY STILL RECEIVE A 10% DISCOUNT BY PAYING FOR THE 5 WEEK SESSION UP FRONT

GAIT prides itself on providing client goal-oriented therapeutic riding lessons. By providing a consistent schedule, students can receive the full benefits of therapeutic riding while parents and instructors are able to monitor goals and growth more closely.

5-Week Sessions

Five lessons for \$292.50 (10% off from our price of \$65/lesson)

Five-week sessions allow GAIT to ensure staffing and horse availability while allowing us to work more closely on a student's individual goals. By attending therapeutic riding lessons on a consistent basis, students can receive a more rounded experience and get the most out of each lesson.

Make ups: If a student is unable to attend their lesson and GAIT receives 24-hour notice of the cancellation, they will have a grace period for the rest of the week as well as the following week to make up their lesson. If the student does not retake their missed lesson in that time frame, they will not be able to make it up and they will not be refunded.

No show policy: If a student is unable to attend their lesson and does not call at least 24 hours in advance to cancel then the student will not be offered a makeup lesson and will not be refunded for the missed lesson.

Payment: Payment of each session (\$292.50) is due upon reserving your time and date for the five-week session. Cash or check are acceptable forms of payment. Payment is due at first lesson. **We are no longer accepting credit or debit cards.**

Weather: If poor weather prevents the ability to ride, we will do our best to reschedule your lesson during our makeup lesson spots reserved each week for extenuating circumstances

No show policy 24-hour notice is required prior to the scheduled single lesson time for cancellations without a penalty. If cancellations occur within 24 hours of

the lesson or the student is a “no call, no show” a \$25 fee will be due prior to the next scheduled lesson.

Please note that the above schedules and policies are for your reference only. GAIT reserves the right to make changes to the schedule and policies as needed.

Call the office or email us today at info@gaitprogram.org to guarantee your day and time. Spots are filling up fast!

COVID 19 Precautions

We are continuing to monitor local and state health officials’ guidelines regarding the COVID-19 outbreak. Please make sure you are abiding by the following precautions so that we can ensure GAIT remains open and we are doing our part to prevent the spread of the virus.

Access to GAIT is restricted to essential personnel (veterinarians, farriers, equine caretakers, instructors, and limited staff). All visitors are asked to only be present at the ranch during their scheduled lesson time to reduce exposure.

Anyone who has been exposed to a person with symptoms of COVID-19 (cough, shortness of breath, or fever) or if the person wanting to access is showing any symptoms of COVID-19 will not be allowed entry to GAIT.

We ask everyone to do their part to protect one another and abide by the following rules:

- Stay 6 feet apart from other people and do not congregate
- Face coverings must be worn at all times except while riding
- Temperatures are taken upon arrival
- Clients and parents are not allowed within the GAIT office or tack room
- Client lessons are to be scheduled for one-hour total. Each time slot is reserved for the rider and one parent or guardian
- After the lesson, clients and parents must leave GAIT promptly and return directly to their vehicle